

Passport 6800 Troubleshooting

Problem

Solution

Passport will not turn on.

- Check that both ends of the cord are properly connected.
- Check that volume control is ON.
- Check that vehicle ignition is ON.
- Check that vehicle lighter socket is functional.
- Try Passport in another vehicle.

Passport feels very warm.

- It is normal for Passport to feel warm.

Passport beeps briefly at the same location every day, but no radar source is in sight.

- An X-band motion sensor or intrusion alarm is located within range of your route. With time, you will learn predictable patterns of these signals.

Passport does not seem sensitive to radar or laser.

- Make sure that Passport's radar antenna is not blocked by windshield wipers and that the laser lens is not behind tinted areas.
- Determine if your vehicle has an Instaclear[®], ElectriClear[®] or solar reflective windshield which may deflect radar or laser signals.
- Passport may be in City Mode.

Passport did not alert when a police car was in view.

- VASCAR, (Visual Average Speed Computer And Recorder) a stopwatch method of speed detection, may be in use.
- Officer may not have radar or laser unit turned on.

Passport did not provide a Safety signal while within range of an emergency vehicle.

- Safety transmitters may not be commonly used in your area.

Passport's display is not working.

- Press the Dim button to deactivate Dark Mode.

Passport's audible alerts are less loud after the first few alerts.

- Passport is in AutoMute Mode.

Passport bounces or sags on windshield.

- Passport is not making contact with the windshield to provide stability. While holding down Passport's EasyMount button, slide Passport further back toward the windshield so that the back top edge makes firm contact.

Passport's power-on sequence reoccurs while you are driving.

- A loose power connection or dirty lighter socket can cause Passport to be briefly disconnected.

Your 14-year old son has changed all of the Programming options.

- You can return all of the programming options to the factory defaults by holding down the City, Dim, and Mute buttons while you turn Passport on.